Since the founding Dominican Sisters first established St. Dominic Hospital in 1946, both the Jackson area and the nature of health care have changed tremendously. Despite this, St. Dominic’s has stayed true to its roots by striving to create a Christian healing ministry offering high-quality care with an exceptional patient experience.

As you will see by the stories presented in this edition of the Community Benefit Report, St. Dominic Hospital and St. Dominic Health Services (collectively known as St. Dominic’s) continues to invest in the community by expanding services and wellness outreach in an effort to foster healthier lives. St. Dominic’s moved forward in 2017 with many significant projects that will improve our services and quality of care, such as beginning the renovation and expansion of the Emergency Department, implementing a new electronic medical records system and expanding telemedicine services.

These efforts were made possible with the continuing inspiration of the Dominican Sisters who lead us to serve those in need. St. Dominic’s own Sister M. Dorothea Sondgeroth, OP, was named a 2017 recipient of the Catholic Health Association’s Lifetime Achievement Award. This award is given to a leader of a health ministry who has inspired and mentored many others and whose leadership extends past a Catholic health ministry to influence and impact the local community and beyond. Sister Dorothea is the embodiment of kindness and compassion and a wonderful selection for this honor.

St. Dominic’s is further blessed to have the support of its board members, physicians, employees, volunteers and other community members who consistently give of their time, talents and resources to help St. Dominic’s remain faithful to its calling.

Through this publication, we are pleased to share St. Dominic’s efforts to serve our community in 2017 and give thanks to the many individuals who made these endeavors possible.

Claude W. Harbarger, FACHE
President, St. Dominic Health Services
Sister Dorothea Receives Lifetime Achievement Award

Sister Mary Dorothea Sondgeroth, OP, was named a 2017 recipient of the Catholic Health Association’s Lifetime Achievement Award.

The award is given to a leader of the health ministry from across the nation who has been an inspiration to others and who has made a significant impact on the local community.

Only 26 individuals have received this prestigious honor since its inception in 1999, so it is very rare for a hospital or health system to have a recipient on staff. However, St. Dominic’s own Sister M. Trinita Eddington, OP, was the 2007 recipient of the award. Because of the achievements and dedication of these two Sisters and in recognition of their service, both were presented with Apostolic Blessings from Pope Francis.
“Sister Dorothea has dedicated her life to service and we, in Jackson, have benefitted from our association with her,” said Claude W. Harbarger, President of St. Dominic Health Services, who serves as Sister Dorothea’s successor and is himself a St. Dominic’s employee of 30 years.

After 36 years of overall service and 17 years of serving as president of St. Dominic Health Services, Sister Dorothea retired from her position in 2011 and has since worked as the associate executive director of the St. Dominic Health Services Foundation.

At the start of Sister Dorothea’s tenure in 1995, the system held two subsidiaries: the hospital and an organization for community-based services. When she retired from that position 17 years later, the role had grown to include oversight of seven subsidiary organizations including a 571-bed hospital with more than 500 affiliated physicians, a large continuing care retirement community (St. Catherine’s Village) and over 3,000 employees.

In the Jackson community, she has been recognized with roles in numerous community organizations, including the United Way of the Capital Area, Safe City Initiative, the Rotary Club of Jackson and Fondren Renaissance. She is a laureate of the Mississippi Business Hall of Fame and in 1997 was named the top businesswoman in the state in Mississippi Business Journal’s Mississippi’s 50 Leading Business Women awards. In addition, in 2005 Sister Dorothea was selected for a Jefferson Award from the American Institute for Public Service. This national award honors “unsung heroes who encounter problems in their communities, believe they can help and create innovative solutions.”

In April of 2012, Bishop Joseph Latino awarded Sister Dorothea the Pro Ecclesia et Pontifice Cross, the highest medal Pope Benedict XVI bestowed on non-clergy. The Pope confers this recognition to those who have given distinguished service to the Catholic Church and their communities.
St. Dominic’s Care-A-Van, a 42-foot mobile screening bus, served nearly 4,200 vulnerable children and mature adults throughout the state of Mississippi in 2017.

St. Dominic’s Care-A-Van staff and volunteers travel throughout the state conducting screenings and educational programs for school-aged children and medically-underserved senior citizens who do not have easy access to preventative health care resources. The goal of the program is to identify potential health problems before they become more serious. In 2017, approximately 600 hours were logged by volunteers.

One local mother was shocked to discover her daughter had issues with high blood pressure after receiving a screening through the Care-A-Van while at school. “Sonya Walker (Care-A-Van Director) contacted me personally to express her concern and explained the importance of having a follow-up,” she said. “We took her advice and scheduled a doctor’s appointment with a pediatrician. Referrals were made to a cardiologist, and the results showed my daughter had a heart murmur and small hole in her heart.”

She said she offers her deepest thanks and appreciation for the Care-A-Van staff and volunteers. “Sonya showed the utmost compassion and concern for my daughter and my family,” she said. “I have total faith that my daughter will be healthy when checked next year because of the Care-A-Van team’s early detection and screening.”
Under the direction of Sister Mary Trinita Eddington, OP, St. Dominic Community Health Clinic provides preventative and primary health care services free-of-charge to the medically uninsured, homeless and working poor of Jackson’s inner city.

Primary health services offered by the clinic include routine checkups, treatment of acute illnesses, sports and employment physicals, limited chronic care, nutritional counseling and lab work. Other services include scheduling of lab, x-ray and other diagnostic services and referrals for specialty care and social services. Assistance with prescriptions, supplies and equipment is also available. Patients who have diagnoses beyond the clinic’s scope of practice are referred to specialty clinics in the area.

The clinic also offers its patients complete cardiovascular exams performed in the clinic by a cardiologist as well as eye exams performed by an ophthalmologist.

In addition to health care services, clinic staff also provides a variety of educational programs for children, adolescents and adults in an effort to promote disease prevention and safety among these population groups.
St. Catherine’s Village Green Team

For the second year in a row, Keep Mississippi Beautiful recognized the St. Catherine’s Village “Green Team” for its exemplary efforts in keeping Mississippi beautiful.

The all-inclusive life care community celebrated April 17 with a program presented by the Mississippi Department of Environmental Quality, a tree planting ceremony and special proclamation from Madison Mayor Mary Hawkins Butler.

Keep Mississippi Beautiful is dedicated to enhancing the community through recycling, cleanup and signature volunteer programs that beautify Mississippi and improve the quality of life for its citizens. The organization awards those who demonstrate outstanding leadership in the areas of litter prevention and control, recycling and water reduction, beautification and community improvement. This year, St. Catherine’s Village received a second place Civic Organization award.

“Here at St. Catherine’s Village, we are blessed with 160 acres of incredible land,” said Mary Margaret Judy, St. Catherine’s Village Executive Director. “Our residences are nestled amid trees and lush woods with many overlooking the lake. Not only do we want to protect this landscape for our residents, we are committed to following the Dominican mission of preserving the Earth for future generations.”

Throughout 2016 and 2017, “Reduce-Reuse-Recycle” has been the “Green Team” theme. For almost two years, residents and employees have partnered to reduce waste, including food, plastic, aluminum, cardboard boxes and paper. St. Catherine’s Village also has worked to reduce greenhouse emissions, save energy, and protect the environment with the long-range goal of $100,000 in savings. Their greening plan has resulted in planting trees, wildflowers and resident vegetable gardens with irrigation from the lake; daily pickup of litter; their first recycling program; installation of LED lights and energy-efficient appliances; reduction of toxic chemicals in cleaning supplies; and continuous education of the staff and residents.
Foundation and St. Catherine’s Resident Donate to Stroke Program

St. Dominic Health Services Foundation made a generous donation in the fall of 2017 to St. Dominic’s Advanced Comprehensive Stroke Center for the purchase of a portable heart monitor.

However, the price of the new machine was higher than previously thought and exceeded the donation amount. In response, Mr. Joseph Goodell, a resident of St. Catherine’s Village and a Foundation board member, sent the stroke program an additional, generous donation to complete the purchase.

The portable heart monitor is designated specifically for use on acute stroke patients. It enables the Emergency Department staff to safely and quickly transport patients to the computed tomography (CT) scanner. This faster, safer process can potentially save more brain cells.

“This portable heart monitor is very important to us and helps our patients have better outcomes,” said Wendy Barrilleaux, Director of Stroke Services. “We would like to thank both the Foundation and Mr. Goodell for their generosity and dedication to our program.”
St. Dominic Health Services made a generous donation of $100,000 (payable $20,000 annually) to the Museum of Mississippi History and the Mississippi Civil Rights Museum that opened in the same $90 million building located in downtown Jackson in December 2017.

The contribution was used to fund two exhibits. One is the Moak Cabin replica located in the “Cotton Kingdom: Cotton, Enslavement, and the Civil War (1833-1865)” gallery. The other is the replica of a 1930s general store in the “Bringing Hardship: Great Depression, New Deal, and World War II (1928-1945)” gallery.

The Museum of Mississippi History features eight galleries designed to show patrons the experiences and stories of Mississipians over thousands of years. Throughout the galleries, visitors can explore interactive exhibits, see engaging artifacts and hear stories from people who shaped the state of Mississippi.

The Mississippi Civil Rights Museum has eight galleries that focus specifically on the years 1945 to 1976 when Mississippi was ground zero for the national Civil Rights Movement. The galleries encircle a central space called “This Little Light of Mine.” There, a dramatic sculpture glows brighter and the music of the Movement swells as visitors gather.
Experience Zoo! Initiative

On October 10, St. Dominic’s representatives donated annual family zoo passes to the commanders of the Jackson Fire Department and the Mississippi National Guard as part of the Experience Zoo! Initiative sponsorship.

Through this program, business and organizations can purchase year-long family memberships and donate them to local military and first responders. Families of those in public service traditionally face higher levels of daily stress and uncertainty and can benefit from regular access to the relaxed, neutral zoo setting to unwind and reconnect.

St. Dominic’s has been a long-term supporter of annual family events at the Jackson Zoo, including Dream Night, Ice Cream Safari, Boo at the Zoo and Zoo Party Unleashed.

“St. Dominic’s is a great example of what it means to be a community partner,” said Jackson Zoo Executive Director Beth Poff. “They do so much for so many, and often out of the spotlight. We look forward to publicly acknowledging their faithful friendship and deep commitment to caring.”
New Directions for Over 55
Senior Wellness Fest

New Directions for Over 55 hosted the 19th annual Senior Wellness Fest on September 22 at the Mississippi Trade Mart.

The free event began as a small health fair at Northpark Mall 19 years ago with 150 participants and has grown to be the largest senior health event in the state with approximately 1,000 seniors in attendance.

This year’s theme was “A Salute to Good Health” with entertainment by The Victory Belles, a group from the National World War II Museum in New Orleans, along with door prizes, food and over 85 senior service vendors.

The event also featured free health screenings for balance, blood pressure, cholesterol, glucose, vision and hearing, along with vaccination shots for influenza and pneumonia.
St. Dominic School of Nursing Reunion

One hundred and twenty two graduates from the St. Dominic School of Nursing attended a reunion event on November 5 to celebrate and commemorate their time as nursing students at St. Dominic’s.

The first class graduated in 1952 and the last in 1983, with over 400 women graduating from the school in all. Each graduate who attended received a brick from the now demolished Rosary Hall, the site of the former School of Nursing. Rosary Hall was recently demolished in preparation for the Emergency Room renovation and expansion.
Emergency Department Renovation and Expansion

St. Dominic’s began the multi-year project to renovate and expand the Emergency Department in the summer of 2017 with the demolition of the original St. Dominic’s Chapel and Rosary Hall, the site of the former St. Dominic School of Nursing.

The $35-$40 million project will proceed in phases and will allow the current Emergency Department to remain open and in operation throughout the process. The basic phases are demolition, preparation and construction of the expansion. After the expansion is complete, emergency services will relocate to the new area, and a complete renovation of the existing Emergency Department will commence.

When completed, the Emergency Department will have an expanded number of treatment rooms, additional parking and a larger, more comfortable waiting area. Other services will include a computed tomography (CT) scanner and X-ray equipment located in the Emergency Department for faster and more efficient access and a complete redesign of the patient flow to offer greater safety and quality of care.

“The two-pod design of the expanded Emergency Department will not only provide more beds and decrease patient wait times, but it will also improve patient flow which increases safety and quality of care,” said Bradley Burns, MD, Emergency Department Physician. “This project will have a significant impact on St. Dominic’s efforts to triage and treat patients coming to us for emergency care.”
The American Heart Association’s 2017 Metro Jackson Heart Walk was held in Downtown Jackson on December 2. Sixty St. Dominic’s employees and 20 MEA Medical Clinics employees participated in the walk under the St. Dominic’s team.

The St. Dominic’s team wore custom designed Captain-America style t-shirts to fit with the events “Heart Heroes” theme.

The Heart Walk is the American Heart Association’s nationwide fundraising event to raise money toward building healthier lives free of cardiovascular disease and stroke. More than a million people in over 300 cities across America participate in Heart Walk events each year.
St. Dominic’s and MEA Medical Clinics representatives participated in the 2017 Shape Up at the Capitol event on October 20 by offering free health screenings and health information to attendees.

The event, hosted by the Mississippi Business Group on Health, promoted physical activity, fitness, recreation and sports engagement as part of a healthy lifestyle. All employees in the downtown area were invited to learn more about being active at work and to celebrate being physically active in Mississippi. Exercise demonstrations from local fitness providers and flu shots were also available to attendees.
St. Dominic’s earned The Joint Commission’s Gold Seal of Approval™ for Advanced Certification in Inpatient Diabetes Care by demonstrating compliance with national standards for health care quality and safety in disease-specific care.

St. Dominic’s underwent a rigorous on-site review during which a team of Joint Commission expert reviewers evaluated compliance with national disease-specific care standards and inpatient diabetes-specific requirements. The team also reviewed and evaluated clinical practice guidelines and performance measures.

Established in 2006 and awarded for a two-year period, The Joint Commission’s Advanced Certification in Inpatient Diabetes Care is based on the American Diabetes Association’s Clinical Practice Recommendations.

“Earning the Gold Seal of Approval is a testament to St. Dominic’s commitment to maintaining excellence and continually improving the quality of care we provide,” said Christy McGregor, MSN, RN, Director of Cardiovascular Programs at St. Dominic’s. “The Joint Commission Advanced Certification in Inpatient Diabetes care demonstrates our ability to provide superior, individualized care and that patients can be confident in knowing their specific diabetic needs are being met.”
Telemedicine Programs

The use of telemedicine continued to grow both nationwide and at St. Dominic’s during 2017.

Telemedicine is the remote diagnosis and treatment of patients by means of telecommunications technology. St. Dominic’s has two telemedicine programs, tele-clinics and tele-stroke, and is a member of the American Telemedicine Association and the Mississippi Telehealth Association.

The purpose of St. Dominic’s tele-clinics is to provide much-needed specialty care to communities that otherwise would not have access to these specialty physicians. It allows patients to remain in their own communities while increasing access to care and compliance. St. Dominic’s has three tele-clinic locations in Brookhaven, Cleveland and Vicksburg offering care in the areas of cardiology and neurology. In 2017, 344 patients used St. Dominic’s tele-clinics for care.

The tele-stroke program connects St. Dominic’s neurologists with patients in St. Dominic’s Emergency Department and patients in outlying hospitals’ emergency rooms using a telemedicine cart and laptop connections. Neurologists are able to quickly and efficiently provide a diagnosis and best treatment options using the technology. St. Dominic’s is partnered with six Mississippi hospitals as part of the program: King’s Daughters Medical Center in Brookhaven, Bolivar Medical Center in Cleveland, Delta Regional Medical Center in Greenville, Greenwood Leflore Hospital in Greenwood, Baptist Medical Center-Attala in Kosciusko and South Central Regional Medical Center in Laurel.

Out of the 1,482 patients who were treated for stroke at St. Dominic’s in 2017, 371 of those patients were tele-stroke cases.

One of those patients was Bill Alexander, a St. Dominic’s Neuro ICU nurse who lives in Brookhaven. One morning he and his wife were watching the sun rise when she noticed he was slurring his speech and his face was drooping. Bill was taken to his local hospital where he was assessed and diagnosed with a stroke through St. Dominic’s tele-stroke technology. He was then transported to St. Dominic’s Comprehensive Stroke Center where physicians successfully removed the clot that had caused his stroke. “As a nurse in the Neuro ICU, I’ve worked with stroke patients for years,” he said. “But it’s definitely different on the other side of the bedrail. What they did for me was nothing short of a miracle.”
After several years of preparation and training, St. Dominic’s began the process of rolling out its new electronic patient record and charting system just before midnight on October 27. This process involved turning off the old system and switching to a new system.

The Information Technology department, several hundred consultants and St. Dominic’s staff who trained as super users worked through the night to get everything in place before noon on October 28 when the new system was turned on.

The new system, made by a company called Cerner, improves coordination of care and communication between all caregivers. It is designed to connect with other systems already in place throughout the hospital to create a uniform interface across all areas of care. This integrated electronic health record is instrumental in improving processes which positively impact patient safety and quality of care.
Kangaroo-A-Thon

St. Dominic’s Neonatal Intensive Care Unit (NICU) families and staff celebrated International Kangaroo Awareness Day observed on May 15 by holding a Kangaroo-A-Thon from May 8–14.

The event encouraged parents and immediate families of NICU babies to log as many hours of kangaroo holding as possible in the given time period.

Kangaroo care is a method of holding a baby, who is wearing only a diaper, against a parent’s bare chest, creating essential skin-to-skin contact. Studies show this can help newborn babies regulate their body temperature, heart rate and respiratory function while also building a strong bond with their parents and stimulating milk production in mothers.

A Kangaroo-A-Thon reception was held on May 15 where the mother who logged the most time holding her NICU baby was presented with a special prize.
St. Dominic Hospital earned an “A” rating in The Leapfrog Group’s fall 2017 ratings for patient safety. St. Dominic’s has earned an “A” for the last three surveys.

This rating means St. Dominic’s is committed to reducing errors, infections and accidents that can harm patients.

Of the 33 Mississippi hospitals rated in the fall evaluation, 11 received an “A,” but St. Dominic’s was the only hospital in the Jackson metro area to earn an “A” rating for this survey.

St. Dominic’s staff and physicians have worked diligently to better refine processes to continually achieve better results. St. Dominic’s scores were higher than the national average on the “Practices to Prevent Errors” portion of the survey which includes hand washing, communication among staff, medication orders and working together to prevent errors.

Developed under the guidance of an expert panel, the Leapfrog Hospital Safety Grade uses 30 measures of both voluntarily and publicly reported hospital safety data to assign “A”, “B”, “C”, “D” and “F” grades to more than 2,600 United States hospitals twice per year. Grades are calculated by top patient safety experts, peer-reviewed, fully transparent and free to the public.

The Leapfrog Group is a national nonprofit organization focused on improving the quality and safety of American health care. The Leapfrog Hospital Survey collects and transparently reports hospital performance, empowering consumers to find the highest-value care and life-saving information they need to make informed decisions.
Top 100 Great Oncology Programs

St. Dominic’s was named one of the top 100 Hospitals and Health Systems with Great Oncology Programs in 2017 by Becker’s Hospital Review.

St. Dominic’s is the only hospital in Mississippi to have received the American College of Surgeons’ Commission on Cancer’s Outstanding Achievement Award twice.

St. Dominic’s offers several support services to cancer patients, including a nutrition program, wig program and Hands of Hope Boutique that provides breast cancer patients with access to prostheses, garments and personal care products.
Baskets of Hope

During the 2017 Christmas season, St. Dominic’s employees and members of the St. Dominic Hospital Auxiliary came together to bless 60 families experiencing financial need with food, clothes, toys and gifts through the Auxiliary’s annual Baskets of Hope program.

Departments that wished to participate in the program were assigned chosen families along with a list of food items needed for a Christmas meal and potential gift items to purchase. The Auxiliary then collected and sorted all items and prepared them for each family to pick up on December 14.

One St. Dominic’s employee who wished to not be identified said she pays it forward each year by participating in the program because of her past. “I grew up in an orphanage and in foster homes in the Jackson area in the 1960s,” she said. “I was a recipient of a program similar to Baskets of Hope as a child. If people had not been so generous in giving to the program, I would not have had a Christmas. I teach my children and grandchildren to continue on this tradition of giving to others.”

Frank Lenior, Vice President of Human Resources, said he is proud of the generosity that St. Dominic’s employees show to the community and to each other. “God rejoices in a giving spirit,” he said. “Those who give of themselves freely are close to His heart. God sees our hearts and knows the motivation behind our actions.”
Top Performing Hospital for Treatment of Heart Attack Patients

St. Dominic’s received the American College of Cardiology’s National Cardiovascular Data Registry (NCDR) ACTION Registry® Platinum Performance Award for 2017. St. Dominic’s was one of only 193 hospitals nationwide to receive this honor.

The award recognizes St. Dominic’s commitment and success in implementing a higher standard of care for heart attack patients and signifies that St. Dominic’s has reached an aggressive goal of treating these patients to levels of care as outlined by the American College of Cardiology/American Heart Association clinical guidelines and recommendations.

To receive this award, St. Dominic’s demonstrated sustained achievement in the ACTION Registry for eight consecutive quarters and perform at the top level of standards for specific performance measures. The ACTION Registry empowers health care providers to consistently treat heart attack patients according to the most current, science-based guidelines and establishes a national standard for understanding and improving the quality, safety and outcomes of care provided for patients with coronary artery disease, specifically high-risk heart attack patients.
St. Dominic’s once again collaborated with Newk’s Cares in 2017 to host community events designed to raise awareness and garner support for research in the battle against ovarian cancer.

Newk’s Cares is the philanthropic arm of Newk’s Eatery established by Chris Newcomb and his wife Lori who was diagnosed with ovarian cancer in 2013.

Together, St. Dominic’s and Newk’s Cares hosted a free Lunch and Learn event on August 31 to share information about the symptoms and statistics of ovarian cancer. Speakers included D. Paul Seago, MD, and Christy Haygood, MD, both gynecologic oncologists at St. Dominic Hospital; Cathy Jeffcoats, an ovarian cancer survivor; and Michael Goldberg, PhD, cancer researcher from the Dana-Farber Cancer Institute and Harvard Medical School.

On September 21, the two hosted the fourth annual Ovarian Cycle Spin event at The Club at the Township. A total of $201,105 was raised by the 160 riders who participated. All funds were donated to the Ovarian Cancer Research Fund, a charity that gives grants to researchers to help find a cure for ovarian cancer.
St. Dominic Medical Associates continued to expand its network of clinics in 2017 with the opening of a new Family Medicine location in Flowood.

A ribbon cutting ceremony was held January 10 for the new St. Dominic’s Family Medicine—Dogwood located at 205A Belle Meade Pointe in Flowood. Clinic physicians Christopher D. Boston, MD, and Jennifer J. Bryan, MD, began seeing patients at the new location on December 1.

The clinic is open Monday through Friday from 7:30 a.m. to 4:30 p.m. and provides a wide range of comprehensive care, from physicals to flu shots, for patients of all ages.

In addition to general family medicine, this particular clinic location also sees patients with sports medicine issues because of Dr. Boston’s specialized training.
A Lung Cancer Awareness Lunch and Learn was held November 2 at St. Dominic’s Center Building Complex-Toulouse Building.

Thirty five attendees enjoyed a complimentary lunch while listening to a panel of expert physicians speak about lung cancer, the associated risk factors and ways to prevent and screen for the disease. The panel included Forrest Carson, MD, Radiologist and Guangzi Qu, MD, Hematologist and Oncologist.
American Heart Association Lifeline Achievement Award

St. Dominic’s received the 2017 Mission: Lifeline® NSTEMI Silver Quality Achievement Award for implementing specific quality improvement measures outlined by the American Heart Association for the treatment of patients who suffer severe heart attacks.

The American Heart Association’s Mission: Lifeline program’s goal is to reduce system barriers to prompt treatment for heart attacks, beginning with the 911 call and continuing through hospital treatment.

St. Dominic’s earned the award by meeting specific criteria and standards of performance for the quick and appropriate treatment of Non–ST-elevation myocardial infarction (NSTEMI) patients by providing emergency procedures to re-establish blood flow to blocked arteries when needed. Eligible hospitals must have adhered to these measures at a set level for 12 consecutive months to receive this award.

The American Heart Association recognizes this hospital for achieving 85% or higher composite adherence to all Mission: Lifeline® NSTEMI Performance Achievement indicators for consecutive 12-month intervals and 65% adherence to Dual Antiplatelet prescription at discharge to improve the quality of care for NSTEMI patients.
Community benefits are programs or services designed to improve health and healing as a response to identified community needs. These programs typically serve individuals who have difficulty accessing health care and who seek to improve public health.

Catholic and other not-for-profit health care organizations demonstrate their commitment to community service through organized and sustainable community benefit programs including, but not limited to, the following:

- Free and discounted care to those unable to afford healthcare
- Care to low-income beneficiaries of Medicaid and other indigent care programs
- Services designed to improve community health and increase access to care.

St. Dominic-Jackson Memorial Hospital

Benefits for the Broader Community
Consumer Resource Center .................. $ 171,459
Donations ........................................ $ 472,778
Health Screenings and Educational Programs... $ 228,788
Nursing Extern Program..................... $ 80,640
Subsidized Health Services .................. $ 4,224,027
Volunteer Activities by Management .......... $ 31,397
Totals for Broader Community ............... $ 5,209,089

Benefits for Low Income Individuals
Donations ........................................ $ 252,440
Traditional Charity Care ..................... $ 16,103,986
Unpaid Costs of Medicaid .................. $ (1,610,343)
Totals for Low Income ....................... $ 14,746,083

Contribution to
St. Dominic Health Services ................. $ 1,500,000

St. Dominic-Jackson Memorial Hospital
Total ................................................ $ 21,455,172

*St. Dominic Health Services “Benefits for the Broader Community” and “Benefits for Low Income Individuals” are funded in part by the hospital contribution to St. Dominic Health Services; therefore, only the net amount is included in the grand total below.

St. Dominic’s Grand Total
$22,091,929
2017 Needs Assessments

In 2017, as it did in prior years, St. Dominic’s integrated its commitment to community service into its management and governance structures as well as its strategic and operational plans.

In 2012 St. Dominic’s conducted a complete and documented survey of the community. This survey helped St. Dominic’s identify community needs and was published as the 2013–2015 Community Health Needs Assessment. In 2015 St. Dominic’s built upon what it learned in that initial report and conducted a new and more extensive needs assessment. The results of the new assessment were later published in December of 2015 as the 2016–2018 Community Health Needs Assessment and can be found online at stdom.com/about-us/community-benefit-and-needs/.

The overarching goal of both assessments was to identify and respond to community health needs, improve access and improve health status – especially for the most vulnerable and underserved in our community. It is integral to St. Dominic’s mission to establish community and provide service, setting an example to others in community service.

St. Dominic Hospital’s overall approach to community benefit is to target the intersection of documented unmet community health needs and the organization’s key strengths and mission commitments. Specifically, members of the task force that led the development of the assessment identified priority health issues in St. Dominic’s service area based on its review of demographic information, focus group summaries and results of the community survey. Those identified pressing issues for 2016–2018 are:

- access to care;
- behavioral health or mental health;
- chronic disease care and screenings (especially for heart disease, cancer, diabetes, stroke and obesity);
- HIV prevention and treatment; and
- managing the expected growth in senior health services.

In 2017, as it did in prior years, St. Dominic’s integrated its commitment to community service into its management and governance structures as well as its strategic and operational plans. In 2017 the hospital’s strategic plan contained a strategy specifically directed at allocating resources to meet the needs of the community in response to the identified focus areas in the needs assessment. The overarching strategy indicated, “Conduct a market analysis and create a long-term plan for addressing current and anticipated community needs in the primary service area.” Following are ways in which that strategy was implemented as well as ways other identified needs were met in 2017.
## 2017 Strategic Plan

### Disparity or Community Need

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<tr>
<th><strong>Access to Care/Senior Health Services</strong></th>
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<tr>
<td><strong>Results</strong></td>
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<tr>
<td>Served nearly 4,200 vulnerable children and mature adults throughout the state in 2017 through the Care-A-Van program. The mobile screening service hosted by St. Dominic’s traveled to schools to provide screening and educational programs. St. Dominic’s employees contributed approximately 600 volunteer hours to the service.</td>
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<th><strong>Access to Care</strong></th>
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<td><strong>Results</strong></td>
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<td>Added three care access points to the overall network, bringing the total up to 58 by the end of 2017. Early in the year St. Dominic’s tele-stroke services were launched at Delta Regional Medical Center in Greenville. Later clinical outreach began operating in Kosciusko with Premier Medical Group and a new family medicine site was added in Flowood.</td>
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<tr>
<th><strong>Behavioral or Mental Health</strong></th>
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<td><strong>Results</strong></td>
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<td>Conducted screening or education events in communities throughout the state. At two events 700 people were screened for anxiety and depression disorders. Another nine events covered topics from general mental health to adult mental health, including geriatric mental health. Over 1,500 community members attended these events throughout the year.</td>
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<th><strong>Chronic Disease Care and Screenings</strong></th>
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<tr>
<td><strong>Results</strong></td>
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<tr>
<td>Conducted screening or education events at local businesses. The events focused on heart and cancer screenings. In all, 1,487 community members attended education events and/or were screened at 20 separate events.</td>
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<th><strong>HIV Prevention and Treatment</strong></th>
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<td><strong>Results</strong></td>
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<td>Initiated social service referrals from St. Dominic’s Community Health Clinic to the Mississippi Department of Health. In 2017 the Community Health Clinic had 13,162 patient visits. When appropriate, HIV prevention was discussed with patients. For testing, the clinic has partnered with the Mississippi Department of Health. Every other month a bus comes to the clinic to transport individuals who may have a need to the Department of Health for HIV testing.</td>
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Community Health Services - St. Dominic, Inc.

Care-A-Van Fund
Teena Gray
Tammy Savell
Trustmark National Bank

Community Clinic Fund
Paul and Judy Arrington
The Wesley Caldwell Foundation
ChemFirst/First Mississippi Corporation Charitable Endowment
The Dowell Family Charitable Fund of the Community Foundation of Greater Jackson
Joseph N. Goodell
James C. Griffin Jr., MD
Eola Hogg
Michael Lewis
Magnolia Meltdown
Elaine Pearson
Drs. Alan and Holly Peeples
Chris and Mary Shapley
A.J. “Sonny” and Carolyn Stone
Maria Tagliarino and Brian Guido
Joyce Taylor
James L. Terry

New Directions Compass Fund
Jim Barfield
Anna J. Bell
Debbie D. Bellah
Marilyn Blackburn
Donna Bolland
Susan Bowen
Willie Carpenter
Jean Clark
Mike Davis
Connie Dixon
Mary F. Edwards
Eva N. Ellis
Marilyn Garth
Vera W. Grace
Mrs. P. N. Harkins III
Ron and Monnie Hicks
Mrs. Eddie B. Horne
Terry and Bertha Howard

New Directions
Mildred D. Humphries
Annie P. Jacks
Anita Jackson
Dr. Mary E. Jackson
Haver L. Leach
Charlie and Betty Lott
Jacob and Sandra McEwen
Michael J. McNamara
Estele N. Mockbee
Bobbie B. Ott
Mr. and Mrs. Arthur Pullum
Mary Ross
Charles and Harrylyn Sallis
Maudell Smith
Hazel M. Strong
Jean Taylor
Anthony Thomas
Fran Thomas
Loraine Travis
Jen Rong Yang
Sandra Yarbrough

New Directions Fund
BlueCross BlueShield of Mississippi
Michael and Gayle Russo

St. Catherine’s Village
Campbell Cove/
Alzheimer’s Unit Fund
Ann Daley

Dominican Fund
Denbury Resources, Inc.
Charles and Carol McNeil
Craig and Gloria Meier
Stephen M. Moss
Helen Rogers
The Estate of Eleanor Sue Smith
A.J. “Sonny” and Carolyn Stone

General Fund
John Albritton III and Jan A. Allinder
Florence Barbour
Joe and Dolores Best
Mr. and Mrs. John W. Bowen III
Mr. and Mrs. Robert T. Brooks
Brunini, Grantham, Grower & Hewes, PLLC
Randall Day
Joseph N. Goodell
Robbie Hughes
Audley S. Karrasch
Mary P. Kirby
Jim Koerber
The Koerber Company, P.A.
Thomas and Rebecca Luke
Gloria B. Martinson
Mr. and Mrs. John Oglesby Sr.
Kenneth Rakow
Michael and Gayle Russo
Steve and Helen Shirley
Granville Tate Jr.
Eleanor C. Taylor
James and Martha Thomas IV
Thorn, Nance, Bill Stephens and Family
Jeanne Yarbrough
Mary Grace Yarbrough

Geraghty-Judy Scholarship Fund
St. Catherine’s Village Employees
Ed and Jane Streets

Siena Fund
Joe Best
Donald DeZutter
Joseph N. Goodell
Mary Margaret Judy
George and Penny Kirkpatrick
Judith P. Kirkpatrick
Ladelle Harlan Ray
St. Catherine’s Village Staff
A.J. “Sonny” and Carolyn Stone
Hazel M. Strong

Siena Rehabilitation Fund
Tom S. Daner
Judith P. Kirkpatrick
The Estate of Eleanor Sue Smith

25th Anniversary Fund
Lee and Barbara Dorr
Benton Green
Harris-Campbell, LLC
Scott and Christy Kersh
Northside Cabinet Company, Inc.
Bevery Simmonds

St. Dominic Health Services

Chapel Fund
Richard and Janet Hickson

General Fund
Dr. Martha A. Alexander
Anonymous
Laquita Brown
Carol Burger
Bobby L. Dallas
Barney Daly
Dr. and Mrs. Suman Das
Johnny Donaldson
Mr. and Mrs. Edward F. Foulks, MD
Dr. and Mrs. Lionel Fraser Jr.
Mr. and Mrs. Daniel A. Grafton
Mr. and Mrs. Frank G. “Buddy” Graham
Paul and Katie Grassmann
Mr. and Mrs. Joe Haynes
T. H. Kendall III
Dr. and Mrs. William E. Loper III
Eddie and Rhoda Maloney
Peter J. Markow
1967 St. Dominic School of Nursing
Cecile Messina Brocato
Ginger Bevin Burkes
Janell Thrasher Butler
Eva Jean Davis
Beth Howard
Rose Ann Nunn
Anne Lee Schwerdt
Carol Manceaux Starns
Ron and Paula Ohlmeyer
Mr. and Mrs. George Pickett
Pruet Foundation
Larry Ratlaff
E.B. “Bud” Robinson Jr.
Second Intermed Corporation - Medical Management Systems
Donna Sims
Jacquelyn Stahlman
Antoinette Staines
St. Dominic Hospital Auxiliary
Marianne Stephens
Glenda Sutherland
Paty Tolleson
Samuel Walker

St. Dominic Health Services 30 2017 Community Benefit Report
On April 19 – 21, a group of St. Dominic’s staff and board members made a pilot trip to the Dominican Sisters Motherhouse in Springfield, Illinois in an effort to build a closer relationship with the sponsor.
St. Dominic’s Contributions to Community Organizations

ALS Association
Alzheimer’s Association
American Heart Association
American Lung Association
American Red Cross
Ballet Magnificat
Boys & Girls Clubs of Central Mississippi
Brain Injury Association
Canopy Women’s Auxiliary
Cathedral of St. Peter the Apostle
Catholic Charities
Catholic Diocese of Jackson
Catholic Foundation
Center for Pregnancy Choices
Center for Violence Prevention
Central Mississippi Down Syndrome Society
Cystic Fibrosis Foundation
Epilepsy Foundation
Executive Women International
Fellowship of Christian Athletes
Fondren Renaissance
Foundation for Mississippi History
Friends of USA International
Ballet Competition
Girl Scouts of Greater Mississippi
Goodwill Industries
Greater Jackson Partnership
Hospice Ministries
Hugh O’Brian Youth Leadership
Jackson Heart Foundation
Jackson Symphony League
Jackson Zoo
Junior Auxiliary of Madison County
Junior Auxiliary of Rankin County
Junior League of Jackson
Leukemia & Lymphoma Society
Magnolia Speech School
Make-A-Wish Mississippi
Mississippi Blood Services
Mississippi Center for Police & Sheriffs
Mississippi Children’s Museum
Mississippi Economic Council
Mississippi Food Network
Mississippi Kidney Foundation
Mississippi Museum of Art
Mississippi Opera
Mississippi Organ Recovery Agency
Mississippi SIDS & Infant Safety Alliance
Mississippi Symphony Orchestra
Mother’s Milk Bank
National Coalition of 100 Black Women
New Stage Theatre
Pro-Life Mississippi
Restoration Hope
Ridgeland Chamber of Commerce
Rotary Club of Jackson
Southern Christian Services
Special Olympics of Mississippi
Sr. Thea Bowman Catholic School
St. Anthony Catholic School
St. Francis of Assisi
St. Joseph Catholic Church
St. Joseph Catholic School
Stewpot Community Services
Sunnybrook Children’s Home
The Mississippi Chorus
The Roberts Group
Wilson Research Foundation

Several St. Dominic’s employees participated in National Wear Red Day on February 3 to raise awareness of heart disease and stroke.