



**St. Dominic Health Services
Medical, Dental & Vision ID Cards and Flexible Spending Account
Debit Card Replacement Instructions**

To request replacement cards or member account information for medical, FSA, dental or vision, you must follow the instructions outlined below.

Medical plan members have these options:

Group Number 486860 St. Dominic Health Services

- Aetna Secure Member Portal at <https://www.aetna.com/>
- Call Aetna Member Services at (800) 941-5542
- Download the free Aetna mobile app at <http://www.aetna.com/mobile>

Flexible Spending Account Debit Card holders have these options:

Group Number FSA2019 St. Dominic Health Services

- Member Portal at www.americanbenefitadministrators.com
- Call ABA Customer Service at (866) 742-4900

Dental plan members have these options:

Group Number 10-350179 St. Dominic Health Services

- Ameritas Secure Member Account at <http://ameritas.com>
- Call Ameritas Customer Service at (800) 487-5553

Vision plan members have these options:

Group Number 2SDH0110 St. Dominic Health Services

- AlwaysCare Member Portal at <https://www.alwaysassist.com>
- Call AlwaysCare Customer Service at (888)729-5433 ext 2